North York Community Care Clinic Referral Information

FOR REFERRING PROVIDERS

North York Toronto Health Partners (NYTHP) Ontario Health Team (OHT) has created the North York Community Care Clinic (NYCCC) by working with our core partners including Get Well Clinic, Baycrest Hospital, and Flemingdon Health Centre. The clinic provides temporary continuous care to patients who are not currently attached to a primary care provider.

About the North York Community Care Clinic (NYCCC)

Our clinic is designed for patients who do not have access to a family doctor or nurse practitioner on a regular basis. The clinic provides essential health care services, including health checks, chronic condition management (for diseases such as diabetes or heart disease), prescriptions, cancer screenings (such as HPV tests and mammogram requisitions) and vaccinations. The clinic connects patients with a nurse practitioner on a temporary basis to ensure they receive necessary care while they look for a permanent primary care provider. Patients will receive care through the Get Well Clinic and Baycrest Hospital, supported by Flemingdon Health Centre. Note that patients do not need to have OHIP to be able to access the NYCCC.

Eligibility criteria

- You cannot have an existing family doctor or nurse practitioner.
- You must live close to the clinic(s) below and be able to attend in-person:
  - Baycrest Hospital (3560 Bathurst St)
  - Get Well Clinic (649 Sheppard Ave W)

How Health Care and Community Service Providers can connect patients to the clinic:

- Option 1 – self-referral
  - Upon determining that the patient is unattached and meets the eligibility criteria to the best of your knowledge, the patient can be directed to self-refer to the clinic by completing the online form: https://www.getwellclinic.ca/nplc-referral
  - Please advise the patient to indicate that they have been referred by you/your organization in the "*How did you hear about us?*" section on the form.

- Option 2 – provider referral
  - Online referral **(preferred)**
    - Upon obtaining patient consent, please complete the online referral form: https://www.getwellclinic.ca/nplc-referral
    - Providers can sign in the signature box for the patient and document consent in the EMR

    OR

  - Faxed referral
    - Upon obtaining patient consent, <u>please fax the referral form to 416-848-7773</u>, clearly indicating that it is a referral for an unattached patient who meets the eligibility criteria, to the best of your knowledge.
    - Advise the patient that you have faxed the referral.

Additional information can be found by visiting www.getwellclinic.ca/about/nplc **or calling 416-508-5691 Extension 9 and asking for the North York Community Care Clinic.**

- The appointment will take place either at **Get Well Clinic (649 Sheppard Ave. W, Toronto M3H 2S4)** or **Baycrest Hospital (3560 Bathurst St, Toronto M6A 2E1**).

  - Please advise the patient that NYCCC's call display may show Get Well Clinic or Baycrest Hospital phone numbers for their initial intake booking call.

What patients need to bring to their appointment once booked:

- OHIP card (if they have one) – They can still access our clinic even if they do not have OHIP or any form of health insurance, but we ask that they please bring any form of government-issued ID (such as a passport, driver's license).